

Sustainability Policy



Crown Oil
Fuels and Lubricants

The Crown Oil Group is committed to promoting sustainability in the workplace and throughout our operations. Effective management and continual improvement of safety, health, environment, quality, energy, carbon reduction, and responsible sourcing is of key importance to the sustained success of our business. We will promote good sustainability practice, reduce the environmental impacts of all our activities and help our customers do the same.

Health, safety and wellbeing

We will ensure the Crown Oil Group is a safe and healthy place to work by:

- Reducing and eliminating risk in the workplace so far as is reasonably practicable through monitoring our performance and implementation of best practice
- Implementing initiatives across the group to ensure the health, safety and mental wellbeing of our employees
- Committing to the continual improvement of the suitability, adequacy and effectiveness of the occupational health and safety management system

Environmental responsibility

We are committed to reaching net zero carbon emissions and to fulfilling our share of the responsibility to keep the global temperature rise below 1.5° Celsius. We will continue to reduce our Group emissions by:

- Setting targets to reduce carbon emissions and energy consumption
- Having our targets and emissions monitored externally to show commitment and transparency
- Running all our fleet on renewable fuels and improving the efficiency of our fleet through the adoption of new technology
- Using water efficiently, recycling where possible and protecting water quality
- Monitoring our waste streams and adopting the waste hierarchy

Quality and product innovation

We will ensure the highest standards of quality and product innovation by:

- Engaging with our stakeholders to encourage the use of products and services which will improve ours and our customer's sustainability performance
- Informing our customers about the environmental and safety performance of our products
- Implementing a quality management system which allows the Group to monitor, evaluate and improve performance
- Harnessing the creativity and commitment of all our staff to achieve the business and strategic objectives

Resource use and the circular economy

We will conserve natural resources by:

- Using resources appropriately and sustainably and, where possible, substituting primary resources with alternatives
- Adopting the waste hierarchy of waste prevention, reuse of materials, recycling and recovery before considering disposal
- Developing and bringing products to market that will enhance the quality and sustainability of fuels available in the UK and have a positive impact on everyday life

Fairness, inclusion and respect

We will be a fair, respectful and inclusive company, encouraging a culture that values openness and transparency and recognises individual achievement by:

- Striving for the fair treatment of all our employees
- Valuing our workforce and, by recruiting, selecting and developing our employees to ensure they are appropriately skilled and competent to carry out their roles
- Committing to the consultation and participation of workers

Community engagement

We are committed to making a positive contribution to the local communities close to our facilities and ensuring transparent communication to our stakeholders by:

- Ensuring commitment to continually improve the social value our organisation is creating
- Identifying and consulting with local community stakeholders close to our operations
- Implementing a programme of employee volunteering and charity days to work on community projects
- Providing employment, economic activity using local sourcing and local businesses where possible, and ensuring our business is built on the basis of responsible practices.

Matthew Greensmith

Matthew Greensmith
Managing Director, Crown Oil Group, April 2023

